

# Jobseeker Short Course Case Study

## *Bryn Zancudi - Driving and Logistics Skills Academy*

My journey with Group Horizon began when I was at somewhat of a crossroads in my life. I had always worked in the legal sector but due to some poor choices I had ended up with a criminal record and a lifelong ban from working again within that field. All of my skills and experience were now almost completely redundant, except for some basic transferrable skills. I needed to re-focus, to re-train and most importantly find the support from somebody or something to help me in this journey.

The barriers I faced were mainly surrounding my criminal record and still being on licence from prison which severely impeded the career choices I wished to make. However, I had always held onto my childhood fascination with wagons and began to look at this as an option. The main issue was to obtain my HGV licence I would have to raise funds which although possible in the long run, was not going to help me entering an industry with little to no knowledge of the sector in its entirety.

I sought the assistance of the National Careers Service and they made me aware of a course run by Group Horizon, which was almost a dream come true in what it was offering. It would give me the rudimentary knowledge of the industry, a better understanding of the issues facing people in the industry today and provide me with other skills pertinent to the role such as customer services. I found the structure and delivery of the course to be tailored to the individual. I had all of the tools and support available to me to succeed. Any issues arising were easily dealt with and any days missed could be made up for outside of the usual course hours. The dynamic within the classroom element was made up of a good mix of peer-led discussions, individual work and group work sessions. I found the tutors and supervisors to be very well informed, attentive and most importantly had a genuine interest in seeing us succeed.

Upon completion of the course I felt that I was able to make myself stand out amongst other candidates, having completed the Introduction to Logistics course and Customer Services. As a representative of the company I work for, I use the invaluable skills attained during the customer services element day in and day out.

Since completing the course I attained funding to complete my Class 1 licence after securing a job offer with a Prestons of Potto, based within the Tees Valley. I found the course to be instrumental in giving me this opportunity. I now have a career for life, a career with prospects and with time routes of progression. I will be forever grateful to Group Horizon for giving me the opportunity and providing me with the skills and knowledge to succeed in my new career path.

***For further information please contact Group Horizon***

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