

# Group Case Study



*Qualification: Dual Fuel Smart Meter Installer Apprenticeship*

*Employer: npower*

*Location: Selby*

Previously employed as Meter Readers, a group of twelve npower employees have been given the opportunity to upskill and train as Smart Meter Installers. With 7 million smart meters due to be installed by 2020, there are exciting opportunities available for trained and competent individuals.

*We catch up with the group as they return to Group Horizon for the next stage of their learning. See below a few feedback quotes from the Selby C1 Team:*

- **Darren Batty** - Darren has been a meter reader with npower for the past 16 years. *“I’m really pleased with this opportunity to progress, my skills from a past life as a car mechanic have really come in use”*. Darren has been pleasantly surprised at how much he has enjoyed learning and is looking forward to getting out and about with a mentor to put his new knowledge into practise.
- **Rob Woodhouse** - Rob is really grateful for all the support he has received from npower and Group Horizon, and feels being taught by tutors *“who have done the job themselves”* really benefits his learning.
- **Tony Leach** - Tony has particularly benefited from good group morale amongst his fellow apprentices. *“The group size is perfect for learning and offering support”*.
- **Rob Etherton** - *“I’ve already been able to experience a wide variety of jobs from tight spaces to asbestos—so far I am really pleased with the experience this programme has given me.”*
- **Bevan Reed** - Bevan is glad he has made the transition to an Installer, and is particularly enjoying the customer interaction that the role offers.
- **Richard Hollas** - Richard is really surprised how much he has learnt, and is enjoying the way the classroom and workshop learning is split into ‘chunks’.

*For further information please contact Group Horizon*

Email: [info@grouphorizon.co.uk](mailto:info@grouphorizon.co.uk)

Telephone: 0800 002 9805 or 0191 497 7722

[www.grouphorizon.co.uk](http://www.grouphorizon.co.uk)

